

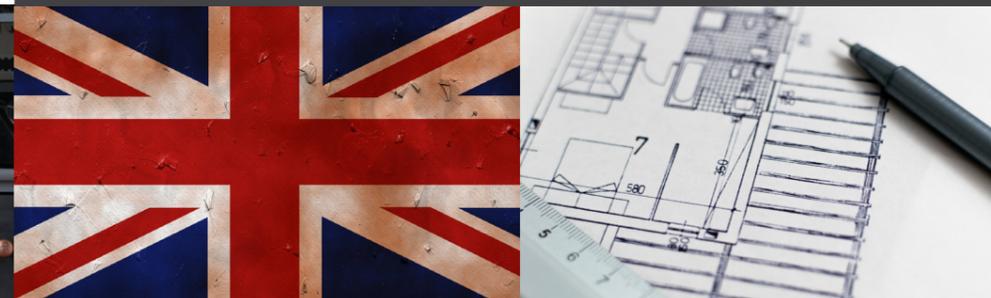


WELCOME TO KATELL



Part of the **Charlton & Jenrick**^{LTD} Group

Best of British fires, fireplaces & stoves



PROUD TO BE BRITISH

Katell is passionate about its UK manufacturing and is dedicated to developing its in-house manufacturing facilities and expand its operational capacity.

Our 50,000 sq.ft. distribution and manufacturing base allows us to house the latest CNC machinery to produce both bespoke and high volume products to suit an expansive customer base both in the UK and overseas.

With room for continued growth and expansion, Katell is well positioned to extend its UK operations and provide controlled expansion in the UK.

LEADERSHIP FOR INNOVATION

Leadership, trust and continued expertise are the strengths that continue to drive innovation from Katell. Working effectively to introduce new products, we challenge ourselves to lead the industry and develop our products.

Katell works in collaboration with its customers and supply chain to incorporate the latest technology and market leading components to create the next generation of products.

SKILLED WORKFORCE

Based in the North East of England, Katell is proud to employ skilled local people and contribute to an expanding local economy. Employing a workforce in excess of 75 across its manufacturing and distribution base,

Katell is committed to supporting local employment and expanding its workforce.

Employees are encouraged to develop their skills and increase their leadership potential through continued training and development.



Customers rely on Katell because of our experience and commitment to providing the right solution for your business.

Since our inception in 2001, Katell has firmly established itself as one of the fastest growing manufacturers of **quality fireplaces and heating equipment** in the UK.

As one of the largest suppliers into the UK's Social Housing market, we pride ourselves on creating **innovative** products through clever design and flexible manufacturing. We deliver heating solutions for architects, builders local authorities and thousands of homes.

Katell has also established itself as a leader of **bespoke** timber products, supplying individually crafted furniture to leading shopfitters and retailers.

Customers choose Katell because we have the flexibility to provide a time sensitive, hand crafted, quality solution.

Backed by the Charlton & Jenrick Group, we understand that results matter, passion drives our people to deliver for our customers - it's part of our DNA.



BRITISH MANUFACTURING IS HIGHLY RESPECTED AND KNOWN FOR ITS UNWAVERING QUALITY AND COMMITMENT TO INNOVATION

WORLD CLASS SERVICE

Katell has always been at the forefront of delivering amazing customer service – it comes naturally to us. We pride ourselves on delivering products that our customers want backed by outstanding service and cutting-edge innovation.

We love making our customers happy and our trained customer services team puts the customer at the heart of our business and are always on-hand to provide quick solutions to ensure queries are resolved quickly, politely and professionally.

Whatever your query our mission is to ensure we deal with it to your complete satisfaction.

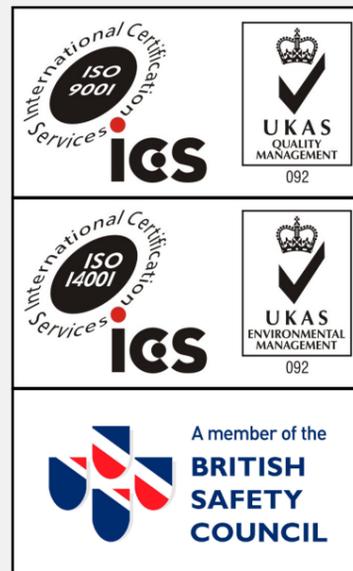


CERTIFIED QUALITY

Disciplined procedures across its manufacturing and distribution centres ensures Katell sets the highest standards and provides its customers with quality assured products. Proud of the quality of the goods and services that we offer Katells management systems are certified to the latest quality standard ISO 9001:2015.

In addition, Katell has also been awarded ISO 14001:2015 certification, the International Standard for environmental management, demonstrating our commitment to protecting the planet.

As members of the British Safety Council, we have immediate access to the latest Health & Safety information, expert advice and access to resources to help manage our HSE provision.



NATIONWIDE DELIVERY

Our business is driven by yours – that's why Katell has invested in its own fleet of delivery vehicles:

- Our 18 tonne vehicles are Euro 5 compliant.
- With multiple 18 and 7½ tonne vehicles and a fleet of Luton vehicles, we are fully geared up for local and nationwide deliveries.
- All vehicles provide tail-lift operation for easy loading and unloading and many of our larger vehicles provide a two man delivery crew.

HOME DELIVERY

Katell operates a home delivery service for many of its customers. This direct to home facility provides for a room of choice delivery with an AM/PM delivery option. Our trained drivers also provide a Packaging Takeaway facility.

PLANNED LOGISTICS

Ensuring our deliveries are made on time requires careful logistical planning. All our vehicles are fitted with tracking devices ensuring our transport team know exactly where your order is. With all drivers equipped with mobile phones we can plan for routing changes when necessary.

KATELL PROVIDES WORLD CLASS SERVICE AND SUPPORT TO ALL OF ITS CUSTOMERS

BUSINESS INTEGRITY

Katell has strong values, a clear purpose and wants to conduct itself with integrity. We expect all our employees to reflect our high standards and be confident about identifying potential concerns.

RESPONSIBILITY

Katell manufactures products in a safe, efficient and environmentally sound manner.

SATISFACTION

Continually striving to exceed customers' expectations through superior quality, innovative design and unmatched levels of customer service.

DEVELOPMENT

By providing our employees with training and empowering them to adopt better working practices, we can develop our teams and improve efficiencies across all areas of our business

DIVERSITY

Promoting equality of opportunity for all staff whatever their race, gender, sexual orientation, disability, age or faith, leveraging strength in diversity so a varied workforce can fuel growth.

PRECISE

Katell prides itself on making it easy for our customers and suppliers to do business with us:

- We train our employees to deal with orders and queries quickly and conveniently.
- We provide the expertise to help you choose the right products for your application.
- We provide friendly and helpful service when you deal with us, every time.



FSC MANAGED RESOURCES

Katell's timber fireplaces are manufactured from Forest Stewardship Council®, (FSC®) certified timber and only taken from well managed and certified forests. Chain of custody certification ensures environmental issues are protected.

RESOURCE MANAGEMENT

Katell purchases hundreds of cubic metres of MDF each year for its timber fireplace production and 0% of timber waste is sent to landfill. All waste timber and MDF is incinerated internally to generate heat for internal production and warehousing areas. Heat recovery is recognised by WRAP as an efficient means of recycling.

70% of all internal packaging material is sourced from recycled materials and Katell encourages further recycling through its take-back scheme for all home delivery customers.

Katell actively encourages its employees through the Cycle to Work scheme, actively promoting healthier journeys to work and reduced pollution.

ENERGY EFFICIENT SOLUTIONS

Katell is committed to making its products energy efficient:

All electric fireplaces feature LED flame effects that can be run independently of the heat output. This flame effect only setting provides significantly energy savings.

All Katell electric fires feature a thermostat that helps to regulate the room temperature ensuring the fire is only on when it needs to be.

Many Katell fireplaces are supplied as one-box products, minimising the amount of packaging and reducing transport costs.

All Katell electric fires are compliant to the EU Ecodesign Directive 2015/1188.

PROTECTING THE ENVIRONMENT IS CRITICAL FOR OUR FUTURE AND KATELL TAKES ITS RESPONSIBILITY VERY SERIOUSLY





Manufacturers of timber surrounds and electric fireplaces, Katell are a leading supplier to social landlords and independent fireplace retailers.



British designed, Infinity Gas fires have the appearance of Continental fires although they are designed to work in UK households. Infinity also offer a range of electric suites.



The Fireline range offers a wide variety of multi-fuel stoves and wood burning stoves.



Designed and manufactured in the UK, Suncrest supply a high quality range of traditional and modern electric fires and fireplaces with multiple finish and size options.



Established in 1986, Paragon Fires manufacture a full range of Gas fires, Electric fires and Fireplaces Paragon has a range of open-flame and super efficient glass-fronted electric and gas fires that will create the perfect centrepiece for you living room.



The Purevision™ HD range, of stoves are Ecodesign Ready and comprises six models, three freestanding and three inset with stand and log store options available.

ELECTRIC FIREPLACES

Katell has been manufacturing quality electric fireplaces for over 15 years.

Designed to suit traditional, contemporary and modern interiors, the fireplaces feature a range of finishes and are equipped with the latest LED technology that provide a stunning and realistic flame effect.

Katell offer a large range of designs and styles to suit individual tastes.



TIMBER SURROUNDS

Nothing quite beats the warming glow of a fireplace when its beautifully framed by a timber surround. Katell manufactures a stunning range of surrounds with a choice of timber finishes.

With the ability to provide bespoke sizes to suit your customers requirements, you'll soon understand why customers rely on Katell for their timber fireplaces.



INSET FIRES AND STOVES

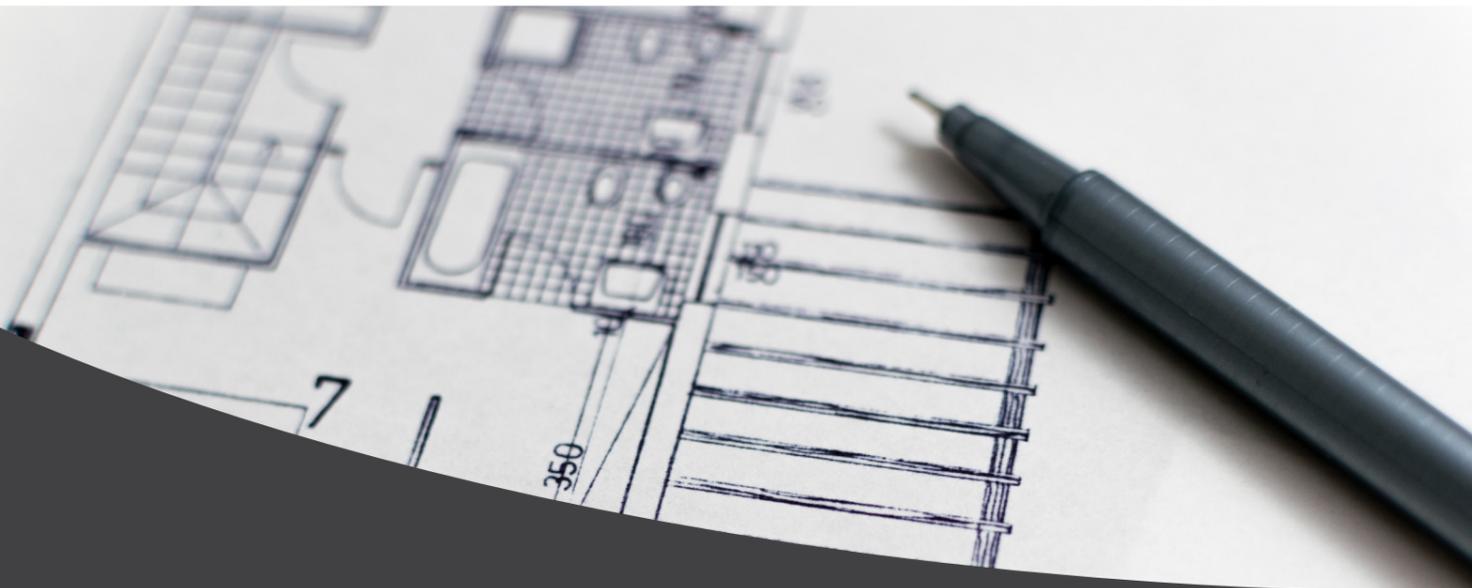
Once you've chosen your Surround, complete the look with a range of inset fires. Katell offers an extensive range of efficient electric fires featuring the latest LED technology. All our fires include thermostat controls and many have remote control options.

If you're looking for gas fire or prefer a stove, choose from the extensive range available from Charlton & Jenrick.



KATELL IS A LEADING UK MANUFACTURER OF FIRES AND FIREPLACES AND PROUD TO BE PART OF THE CHARLTON & JENRICK GROUP

A TRUSTED AND SUPPORTIVE PARTNER



IN HOUSE DESIGN

The in house design team provide the skill to design and build the latest and most innovative new products in the industry. Using Solidworks and CAD software, all fires and fireplaces are meticulously designed and developed prior to initial testing and manufacture.

BESPOKE OPTIONS

Katell prides itself on the level of skilled craftsmanship within its workforce. The design team will work closely to help create a range of bespoke furniture for your special projects. From small & precise musical instruments to large commercial furniture, the bespoke team listens to what you require and will work effortlessly to provide the right solution.

MARKETING SUPPORT

Product brochures, posters and leaflets are just some of the marketing resources available to our customers. Our team can create and personalise support material to help promote our range of products to grow your business. Stunning product photography and other resources are available - just give us a call.



DON'T JUST TAKE OUR WORD FOR IT...

"We needed to find a cost effective solution to traditional gas fires whilst still retaining an attractive focal point. Katell worked with us and our stakeholder groups to put together a range of electric fires and surrounds which have proved very popular with our tenants. I would recommend them to others without hesitation."

Durham Aged Miners Housing Association





GET IN TOUCH WITH US



WRITE TO US

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Part of the **Charlton & Jenrick^{LTD}** Group

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